

# HISTORY AND MILESTONES

## OVER 30 YEARS OF CITYCOMP

“ Digitalization as a growth driver:  
“We **install, maintain** and **support** everything that processes Bits & Bytes” ”

1988                      1998                      2008                      2018                      2019                      2020                      2021                      2022



### 1988-1997

- › Foundation of CITYCOMP Service GmbH
- › Initial start with maintenance of IBM Mainframe and extension into Unix, Storage and network systems
- › Setup of 22 stock locations all over Germany



### 1998-2007

- › Move into the HQ in Ostfildern-Nellingen with 1,200 sqm
- › Extension of services in the areas of x86, HP Superdome and Itanium, Tape
- › Setup of service delivery in Europe



### 2008-2017

- › Global expansion of services in 75 countries
- › Foundation of the subsidiaries in Switzerland/Austria
- › Expansion into retail environment (branch/market maintenance)
- › Implementation of an IT Service management software solution with integration of mobile devices
- › ISO 9001 & 14001 certification



### 2018

- › Relocation into the new HQ in Ostfildern-Scharnhausen with 7.000 sqm.
- › Implementation of a service agreement for over 35.000 users (procurement, installations & maintenance)



### 2019

- › Implementation of a service agreement for over 630.000 workplace devices
- › Opening of a new center of logistics in Bad Vilbel (Frankfurt) with 5,500 sqm high rack storage and staging capacities for mass rollouts
- › Development of software to plan and manage IT Rollouts, hardware moves, swap and RMA processes



### 2020

- › Since the 1<sup>st</sup> of July part of the S&T Group
- › 2.500 IT Service employees
- › 20 countries in Central- and Eastern Europa
- › 1,2 Billion € Revenue p.a



### 2021

- › Takeover of PSB IT Service from Bechtle
- › Installation and maintenance of 3D printing & finishing systems
- › ISO 27001 certification